

Cookies Policy

Effective Date: 23rd July 2025

Telepost Sacco ("we", "us", or "our") uses cookies and similar technologies on our website www.telepostsacco.co.ke. This Cookies Policy explains what cookies are, how we use them, and your rights to control their use.

1. What Are Cookies?

Cookies are small text files stored on your device (computer, tablet, mobile) when you visit a website. They help websites remember user actions and preferences (such as login, language, and other display preferences) over a period of time.

2. Types of Cookies We Use

We use the following categories of cookies:

- **Essential Cookies**
These are necessary for the website to function properly. They enable core functionalities such as security, network management, and accessibility. Disabling these may affect the website's performance.
- **Performance and Analytics Cookies**
These cookies collect information on how users interact with our website, including pages visited, time spent on site, and any errors encountered. We use this data to improve the performance and usability of our website.
- **Functional Cookies**
These allow the website to remember choices you make (such as your username, language, or region) and provide enhanced, more personal features.
- **Targeting/Advertising Cookies**
These may be used to deliver advertising relevant to your interests. They also help us measure the effectiveness of advertising campaigns.

3. Third-Party Cookies

We may allow trusted third-party services to place cookies on your device for analytics and advertising purposes. These services are governed by the privacy policies of the respective providers, such as Google Analytics, Facebook Pixel, etc.

4. How to Control Cookies

You can control or delete cookies as you wish – for details, visit www.aboutcookies.org. You can delete all cookies that are already on your device and set most browsers to prevent them from being placed. However, if you do this, you may have to manually adjust some preferences every time you visit our site, and some services and functionalities may not work.

To manage cookies via browser settings:

- **Google Chrome:** Settings > Privacy and security > Cookies and other site data
- **Mozilla Firefox:** Options > Privacy & Security > Cookies and Site Data
- **Microsoft Edge:** Settings > Cookies and site permissions
- **Safari:** Preferences > Privacy > Manage Website Data

5. Changes to This Policy

We may update this Cookies Policy from time to time. Any changes will be posted on this page with an updated effective date.

6. Contact Us

If you have any questions about our use of cookies or this Cookies Policy, please contact:

Telepost Sacco ICT Department

Email: ict@telepostsacco.co.ke